



Request for international telegraphic transfer

Please type using **capitals only**. Email to international.payments@cua.com.au or fax to: (07) 3226 2475

PAYMENT DETAILS

AUD amount: \$ Convert to:
 OR
 Foreign amount: & currency:
 OR
 AUD amount without conversion: \$

Purpose:

A specific purpose/ reason must be supplied for all transfers. As per guidelines issued by the banks in Malaysia on anti-money laundering and counter financing of terrorism all wire transfers require a National Identification Number for the recipient of the funds. Please note this information below in "special instructions".

SENDERS DETAILS

Member number: Account number:
 Member name: Contact name (if business):
 Full residential address (no PO box):
 Town/City: Country:
 Contact number: Email:

RECIPIENTS DETAILS

Beneficiary account name:
 Beneficiary contact number:
 Full residential address (no PO box):
 Town/City: Country:
 Account number: OR *IBAN:
 (International Bank Account Number) Please see terms and conditions

OVERSEAS FINANCIAL INSTITUTION

Bank name:
 Full residential address (no PO box):
 Town/City: Country:
 Branch/Bank code: BIC/SWIFT code:
 ABA routing (USA only):
 Special instructions/reference:

INTERMEDIARY BANK DETAILS (if required)

Bank name:
 Town/City: Country:
 Branch/Bank code: BIC/SWIFT code:
 ABA routing (USA only): Intermediary bank account number:
 (if supplied)

REQUEST FOR INTERNATIONAL TELEGRAPHIC TRANSFER TERMS AND CONDITIONS

Conditions: (to be received and read before signing the transfer request)

Fees

CUA will charge a fee for lodging this request, which will be debited from the account specified by you at the time of lodgement (please refer to the CUA Schedule of Fees). Please note that an additional fee may apply for funds sent in AUD without conversion. Important - please be aware that other institutions involved in the transmission of these funds may also deduct a handling fee from the amount transmitted. The final amount credited to the beneficiary account may be of a lesser value due to these fees. Should you be paying a specific invoice amount please pay particular attention to the above.

Processing

Requests for International Telegraphic Transfer of Funds are lodged using on-line services supplied by Travelex Limited. For same day lodgement, requests must be received prior to 1:00 PM Queensland time. All requests should be faxed to the number on page 1 of this form. Should the request be incomplete or require further details before processing, your branch representative will contact you to advise and obtain necessary information. A receipt will be forwarded to you confirming the recipient's details, acquiring rate, amount and Transaction Reference Number after your request is lodged with Travelex.

Exchange Rates

By signing this request you accept that the exchange rate used will be that determined by Travelex at the time CUA lodges your request. CUA has no involvement in determining the exchange rate. You will not be advised of the exchange rate prior to CUA lodging your request unless you request us to do so under 'Special Instructions'. Any quoted exchange rate, for amounts above the equivalent of AUD25,000, will only be valid for a maximum 20 minutes. Please be aware that exchange rates for Telegraphic Transfers vary from the generic rates advertised in popular media. CUA and Travelex accept no liability with regard to variances in exchange rates. Please note that in the event that the currency required is unavailable, you will be advised by your branch representative of the alternative currency options.

Transmission Times

Funds transferred to major overseas financial institutions should normally be received within three working days, though this is an estimate only and cannot be guaranteed. Neither CUA nor Travelex accept liability for delays in transmission beyond our control. Please note that if the sending currency is a minor currency, the timeframe for transfer is approximately 5-10 working days, however this is a guide only.

If a Problem Occurs

If the recipient does not receive the funds after a period of 5 working days, you may request that we lodge a trace with Travelex. Requests for alterations or a destination trace may be charged a fee by Travelex. If you become aware that details provided on this request are incorrect or incomplete contact CUA immediately. Travelex can lodge an amendment on transfers should this be necessary. Amendments can take up to 10 working days to be acknowledged by the overseas financial institution and actioned. If it becomes necessary to recall funds or if funds are returned due to incorrect or incomplete details being supplied, Travelex will apply the buying rate of the day funds are received which may vary to the original rate. Funds returned to Travelex may be less than the original amount transferred due to overseas bank charges. Please note that while Travelex can lodge a request to recall funds, this would require debit authorisation from the beneficiary for any release of funds. Should the beneficiary choose not to give debit authority, the recall will not be successful.

Reporting Requirements

Please be aware that all international money transfers are monitored by government agencies for the purpose of detecting terrorist and criminal activity. It is a requirement that you supply a purpose of the transfer, a physical street address for the recipient of the funds and a physical street address for the receiving bank. Please note that we are unable to process your request if we do not hold a physical street address for your account.

IBAN (International Bank Account Number)*

An IBAN is required when sending funds to the United Kingdom, Republic of Ireland, Israel, Saudi Arabia, Mauritius, European and Scandinavian countries. Your branch representative can contact the International Payments Division to request a "sample only" format of the IBAN for the destination country if so required.

Further Information

If funds are to be sent in AUD without conversion, it is a Travelex recommendation that the sender of funds confirm that the receiving bank will accept AUD, and also if a specific AUD intermediary institution is required. Please note should Travelex attempt to send the funds without an intermediary institution and are unsuccessful, the sender of the funds will need to obtain the intermediary bank details to enable delivery of the funds.

Travelex can only send a transfer to pay for a credit card bill if the funds are sent to the suspense account of the bank's card division, for further credit to the beneficiary's card. Funds cannot be transferred directly to a credit card. Travelex does not offer Telegraphic Transfer services to all countries. Please have your branch representative contact the International Payments Division for clarification if required.

Please note: Travelex, Austrac, Country, and Currency requirements are subject to change.

MEMBER DECLARATION

I/we hereby confirm that the information supplied is complete and correct to the best of my/our knowledge. I/we understand that all personal details disclosed remain confidential. Information may be disclosed to other financial institutions involved in the transfer of funds as part of business practice and in accordance with legislative requirements. I/we have read and accept the above conditions of this request.

Signature: Date:

Signature: Date:

Please note: This request must be signed in accordance with the signing requirements of the account to be debited.

BRANCH USE ONLY

Signature verified: Yes No

Type of ID:

Signature verified: Yes No

Type of ID:

Branch name:

Staff initials:

REQUEST FOR INTERNATIONAL TELEGRAPHIC TRANSFER TERMS AND CONDITIONS - MEMBER COPY

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BRANCH DATE STAMP

Please retain as confirmation of lodgement.

Branch name: